

# **PARC GLAS SURGERY**

## **LLANFAELOG SURGERY & GAERWEN SURGERY**

### **Opening hours**

As part of the GMS Contract Negotiations for 2023/2024 the Welsh Government and the GPC Wales agreed that patients must be able to access their GP Practice main site between the hours of 8am – 6.30pm by telephone and 8.30am – 6pm in person.

As our patients are aware our main site in Parc Glas currently closes at 5pm on Mondays and Fridays whilst the branch sites in Gaerwen and Llanfaelog remain open until 6.30pm. In order to comply with the new requirements and for Parc Glas to remain open until 6.30pm every day we need to make some minor changes to our branch opening times on Mondays and Fridays.

With effect from 3 July 2023, we intend to implement the following changes:

Llanfaelog Surgery will no longer be open on a Monday afternoon but will still be open in the morning. A GP and the Practice Nurse will be available in Parc Glas instead.

Parc Glas will have additional GP sessions on Monday and Friday afternoons.

We appreciate that this may cause some of our patients concern but we can assure you that there will be no reduction in the number of available appointments or the current arrangements for booking appointments. We will continue to offer our patients easy access to appointments by pre-booking face to face appointments or ringing on the day for a same day appointment as well as online booking.

The change from an afternoon to a morning surgery in Bronllys in Gaerwen will enable patients who do not have transport to be seen earlier in the day than they would have been in an afternoon surgery.

Monday morning and Tuesday to Friday opening times at Llanfaelog will remain unchanged. Whilst closing Llanfaelog on a Monday afternoon will result in one less session at the branch, the session will be moved to Parc Glas, therefore ensuring a doctor and nurse are still available for the same number of appointments. Our practice nurse session from Monday afternoon will be moved to Tuesday morning therefore ensuring the same number of nurse sessions. Llanfaelog will still be open for one session every day, Monday to Friday with a GP available.

As a practice we are committed to providing our patients with a high standard of patient care and we believe these changes will enable us to make the best use of our resources in order to achieve this.

If you have any specific concerns please email [enquiries.W94006@wales.nhs.uk](mailto:enquiries.W94006@wales.nhs.uk) or call the surgery on 01407 840294 to speak to a member of staff.

# Surgery Opening Times/Feddygfa Oriau Agored

## **Meddygfa Parc Glas Surgery**

**Reception/Derbynfa**

**Monday to Friday / Dydd Llun i Dydd Gwener 8.00-18.30**

**Dispensary/Fferyllfa**

**8.30–18.00**

## **Meddygfa Maelog Surgery**

**Reception & Dispensary/Derbynfa a Fferyllfa**

**Monday, Tuesday & Thursday / Dydd Llun, Dydd Mawrth & Dydd Iau 8.30-12.30**

**Wednesday & Friday / Dydd Mercher & Dydd Gwener 14.30-18.30**

## **Meddygfa Bronllys Surgery**

**Reception & Dispensary/Derbynfa a Fferyllfa**

**Monday / Dydd Llun 14.30-18.30**

**Wednesday & Friday / Dydd Gwener 9.00-12.30**